



Fast adoption means fast return on your supply chain investment

Investing in the right supply chain solutions is just the beginning. Your ultimate success depends on adoption of the new solutions across your organization. Research indicates that the most significant factor in determining ROI from software implementations is actual use by the end user community. Yet, the right training is often not incorporated into a project—or not early enough.

What better place to source your training than the company that provides the solution?

Introducing Manhattan MET FastTrack

Manhattan MET FastTrack provides advanced tools and ongoing support to help you train your team effectively, without the need to develop your own program and wonder if it's going to work.

FastTrack is all about you—your terminology, your language, your processes. This highly-customized program allows your end users to get comfortable with software features while we get your new supply chain solutions up-and-running. Our team of consultants works closely with your implementation staff to provide a training program that is specific to your business environment, so the learning curve is reduced and your employees are up-to-speed faster. When your users learn the correct and most efficient utilization of your new solutions—from the beginning—you can significantly increase efficiency and minimize errors in your operations.

The focused, method-based approach of MET FastTrack ensures a high level of user acceptance so you can maximize the value received from your supply chain implementation.

why MET FastTrack?

You can create demos, practice screens, testing material, production documents, quick reference guides and training materials—all based on your processes and your terminology.

- Creates documentation automatically
- Eliminates need for a dedicated training environment
- Enables real-time distribution of training materials
- Provides earlier proof of concept for software deployment
- Generates immediate feedback
- Tailored and reusable

Customized computer-based training gets your team on track—fast



Powering MET FastTrack is our computer-based training tool. This sophisticated tool is customized to your warehouse operations, simulating the screen flows and specific steps required for each function. With online helps and user navigation, your team will be able to understand new systems quickly and efficiently.

The content authoring feature and easy recording process will enable you to create company-specific learning materials, including manuals, reference guides and reusable training environments that are unique to your processes:

- **Production Documentation** provides a complete reference tool including system options and processes for the specific functionality you have implemented.
- **Quick Reference Guides** generated from the system outline simple step-by-step instructions to be used on the job to perform tasks or learn new skills.

MET FastTrack DIRECTOR™

The FastTrack DIRECTOR module provides an additional set of tools to promote collaboration across your team of users. Specific capabilities of FastTrack DIRECTOR include:

- A **Centralized Library** unifies the developer's workspace with version control, role-based access, task assignment/management, check-in and check-out of content, as well as a more formalized structure for content development, audit and publishing.
- The **Learning Management** capability allows for definition of user groups within the organization, user roles or job functions, and formalized training curriculum for each role and user.
- The **Reporting Tool** enables you to track progress and measure success of your end users to enable feedback and enhance user performance over time.

Hands-on support and innovative learning tools ensure results

To round out the FastTrack package, Manhattan also offers hands-on support and customized training to optimize adoption across your organization and ensure a smooth transition.

Classroom Training

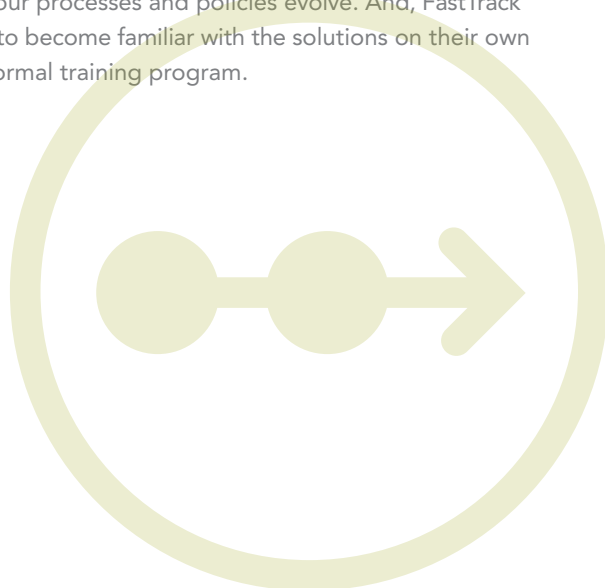
Training classes are customized based on your specific implementation to provide a cohesive program that reflects your terminology, your language and your processes.

Post Implementation Support

The training doesn't end when Manhattan leaves your facility. Our consultants will work closely with your staff to prepare them to be the "trainer" before and after go-live.

Roll out solutions to multiple users

MET FastTrack and MET FastTrack DIRECTOR are ideal for rolling out your new supply chain solutions to multiple users across multiple sites. Not only will users get acclimated quickly to system features and functionality, they can stay up-to-date as your processes and policies evolve. And, FastTrack enables new employees to become familiar with the solutions on their own without the need for a formal training program.



you can depend on our people

Manhattan MET programs are provided by a team of talented Certified Training Consultants who bring years of real-world experience and supply chain expertise to your project. They work with companies like yours, every day, in countries around the world and are uniquely qualified to help you get the most value from your supply chain software. And, they are committed to ensuring that you have a strong comfort level with your new solutions and the confidence you need to run your operations successfully.



Manhattan MET: Method-based Education & Training

Manhattan MET is a flexible, hands-on education program designed for rapid results. Program components include:



Manhattan MET Courses – a comprehensive series of classes held at our corporate training facilities to provide a strong working knowledge of Manhattan solutions.



Manhattan MET FastTrack™ – a highly customized pre-implementation program, powered by our FastTrack computer-based training tool, to optimize adoption across your organization.



Manhattan MET Local – bringing the classroom to you with customized training programs held at your facility or in major cities around the world. To learn more about programs and services provided through Manhattan MET, please contact us at 770.955.7070, ext. 2000 or learning@manh.com.

