



TRAINING + CHANGE MANAGEMENT

TRAINING + CHANGE MANAGEMENT

“If you’re not focused on the whole solution — which includes technology and people — you’re not going to get your real goal, which is the business outcome.”

EXECUTIVE LEADERSHIP



LEVEL ONE

WHAT SPECIFIC BUSINESS GOALS DO YOU WANT TO ACHIEVE WITH MANHATTAN SOFTWARE?

Manhattan Change Management experts enable you to achieve your business goals by optimizing your existing organizational structure, processes and incentives. We help you implement your vision and prepare your company for the rapidly-evolving supply chain commerce landscape.

“Our goal is to build our COE with super-users at every site to provide first and second-level support to our users. Manhattan’s training tracks help us achieve that.”

NIKE



LEVEL TWO

DO YOUR SUPPLY CHAIN BUSINESS PROCESSES ALWAYS RUN SMOOTHLY?

Align systems, people and processes with training from our Manhattan Training experts. We offer a wide range of support from the intended design to the front-line of your business including critical end-user adoption with hands-on, live training in the virtualized Manhattan software environment.

Our Training and Change Management solutions empower you to unleash the full potential of Manhattan software and exceed your desired business outcomes.

- Role-Based Training Paths
- Comprehensive Training Programs
- Change Management Services
- Individual Product Training Courses
- End-User Enablement
- Knowledge Resources

“Manhattan helped us maximize all the aspects of [the] software and optimize our results, including successful enduser enablement.”

NORDSTROM

APPLY THE RIGHT TRAINING AT THE RIGHT TIME:

Change Management – Achieve true supply chain transformation in your organization, aligning employees, processes and systems to your vision

Classroom Training – Hands-on courses in the use, configuration and system administration of Manhattan solutions

End-User Enablement – Computer-based tools to create ready-to-use training and documentation customized to your processes

Online Training – Online courses in Omnichannel, Supply Chain and Inventory topics available on-demand, on your schedule

Web Workshops – Functional deep-dive workshops to help you realize more value from your installed solutions after implementation



LEVEL THREE

WHY MANHATTAN TRAINING?

RIGHT FIT.

Right fit learning for the right people when it's needed most

PROVIDED BY SOLUTIONS EXPERTS.

We know our Manhattan Active™ solutions better than anyone

LEARN BY DOING.

Proven interactive, hands-on training challenges

FASTER ROI.

The right training so your team performs faster and with greater confidence to accelerate ROI

AWARD-WINNING.

Courseware and techniques recognized across the industry as leading-edge

“Untrained users take up to six times longer to perform the same tasks. Just a 2% increase in productivity has been shown to net a 100% return on investment in outsourced, instructor-led training.”

TRAINING ROI, AVATECH SOLUTIONS

