

DON'T JUST WORK.

PUSH POSSIBLE[®]



 **Manhattan**
Associates[®]



Want to change the world? At Manhattan, our supply chain and omnichannel technology affects how people work, shop and live — every single day. Working in the cloud and on the most-advanced platforms, we create the innovations that help the most-successful brands work better. That’s our passion and our mission.

WHY MANHATTAN?

Every day, Manhattan helps you be your best self. With a people-first culture, meaningful experiences and self-empowered career development, the possibilities and opportunities are endless. Here are some of the reasons why Manhattan is consistently voted one of the best places to work:

- Competitive compensation
- Growth opportunities
- Professional development and training
- Comprehensive benefits
- Collaborative approach
- Tuition reimbursement
- Permanent and temporary global opportunities



\$668M
USD
R&D INVESTMENT
SINCE 2009,
\$84M IN 2020

**DEBT
FREE**
FOR 31 YEARS IN A
ROW AND COUNTING

591
CUSTOMER
GO-LIVES
IN 2020

1,200
CLIENTS
3,400 EMPLOYEES
WORLDWIDE;
1,400+ IN ATLANTA

31
YEARS
FOUNDED: 1990
NASDAQ: MANH

“At Manhattan Associates we strive to seize every opportunity, every day, to service the customer, to drive innovation, to forward our careers and to give back to our community.”

Eddie Capel, President & CEO

PROFESSIONAL SERVICES ORGANIZATION (PSO)

From design to go-live, the Professional Services team helps our customers implement our supply chain and omnichannel software solutions, ensuring a successful launch.

SOFTWARE IMPLEMENTATION CONSULTANT:

- Work on project teams in a functional capacity to assist the customer and software developers with design, testing, integration, go-live and issue support. Serve as a liaison between clients and our software product development teams. Travel approximately 50-75%.

POSITION REQUIREMENTS:

- Bachelor's degree in Engineering, Computer Science, Supply Chain Management, Management Information Systems or a related technical field
 - "Hands on" work experience gained through internships and/or co-op programs
 - Exceptional interpersonal, communication and creative problem-solving skills
 - Ability to work autonomously and effectively at all levels within the company and at customer organizations
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SOFTWARE ANALYST:

- Work on project teams in a technical capacity to assist the functional team and developers with custom code deployment, technical issue resolution and software environment management. Support live customer environments and manage multiple long-term client relationships. Travel up to 50%.

POSITION REQUIREMENTS:

- Bachelor's degree in Computer Science or a related technical degree
- Co-op or internship experience with object-oriented design and development or component-based development in the software development lifecycle
- Experience with software coding languages, including Java
- Additional experience is a plus: web development using HTML, JavaScript, CSS; Unix-based development, C++ and CORBA

CLOUD/GOVERNMENT CLOUD OPERATIONS ENGINEER:

- Work with our country's federal government to ensure organizations like FEMA and DECA are always prepared for any natural disaster or supply chain challenge. Travel typically less than 10%.

PREFERRED SKILLS:

- Understanding of the TCP/IP stack, DNS and network security technologies as well as web-based application architecture and operations
- Knowledge of relational database systems and experience writing SQL queries
- Working knowledge of system architecture and design using cloud-based technologies

TECHNICAL CONSULTANT:

- Work with our implementation teams to integrate Manhattan Associates' suite of solutions with supply chain clients. Provide timely insight into customer's supply chain data, helping facilitate making different business decisions with Supply Chain Intelligence. Travel up to 50%.

PREFERRED SKILLS:

- Bachelor's degree in Management Information Systems, Computer Science, or a related technical field
 - "Hands on" work experience gained through internships and/or co-op programs
 - Exceptional interpersonal, communication and creative/analytical problem-solving skills
 - Ability to work autonomously and effectively at all levels within the company and at customer organizations
 - Experience with IBM Cognos or other related Business Intelligence software
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CUSTOMER SUPPORT ORGANIZATION (CSO)

Post-implementation, the Customer Support team provides support to our customers on real-time issues, minor upgrades and to ensure success during peak season.

SOFTWARE SUPPORT CONSULTANT:

- Work on dedicated support teams to help our customers with issues or enhancements and build long-term relationships to support ongoing needs and ensure operational success. Serve as the liaison between customers and software product development team. Travel up to 50%.

POSITION REQUIREMENTS:

- Bachelor's degree in Engineering, Computer Science, Supply Chain Management, Management Information Systems, or a related technical field
 - "Hands on" work experience gained through internships and/or co-op programs
 - Exceptional interpersonal, communication and creative problem-solving skills
 - Ability to work autonomously and effectively at all levels within the company and at customer organizations
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SOFTWARE ANALYST:

- Work on support teams in a technical capacity to assist the functional team and developers with custom code deployment, technical issue resolution and software environment management. Travel up to 30%.

POSITION REQUIREMENTS:

- Bachelor's degree in Computer Science or a related technical degree
- Co-op or internship experience with object-oriented design and development or component-based development in the software development lifecycle
- Experience with software coding languages, including Java
- Additional experience is a plus: web development using HTML, JavaScript, CSS; Unix-based development, C++ and CORBA

RESEARCH AND DEVELOPMENT (R&D) & CLOUD DEVOPS

Manhattan's R&D team designs the future of our products ahead of the curve, both technically and operationally. You will be floating in the Cloud, drinking your fair share of Java, and getting creative daily.

SOFTWARE ENGINEER (DEVELOPERS AND ANALYSTS):

- Do you enjoy full-stack development, Cloud, Big Data and Machine Learning? Get involved in all of this and more while working with the latest cutting-edge technologies like Docker, SpringCloud, AWS, Google Cloud, Angular, Jasmine, Groovy, git, and Bitbucket.
- You will collaboratively design, evaluate, and resolve base-code software issues, develop unit testing, and document software components for end users.

POSITION REQUIREMENTS:

- Bachelor's degree in Computer Science, Engineering or a related technical field
 - Six months of experience:
 - Developing, supporting, or implementing application software
 - Developing with Java or C++
 - Working in Linux or Unix operating systems
 - Working with Oracle, MySQL or DB2
 - Experience with Open Source Frameworks, Angular, Ionic, etc. a plus
 - General knowledge of requirements gathering and management
 - Technical design skills/tools knowledge
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ENTERPRISE TECHNOLOGY SERVICES

The Global Information Technology department (aka ETS) provides Manhattan Associates with a sustainable strategic advantage through the customer-centric deployment of people, process and technology to drive growth and productivity. The ETS mission is to deliver business-aligned enterprise solutions backed by a team focused on exceptional customer service.

APPLICATION ANALYST:

- Solve complex problems, work directly with the business to develop enterprise solutions, design, coordinate and execute prototypes or proof of concepts all while learning cutting edge technologies.

SYSTEMS ADMINISTRATOR:

- Perform maintenance, installations, upgrades and other technical functions associated with the support of product applications platforms and/or product systems platforms.

All positions require authorization for employment in the U.S. without sponsorship. Minimum overall GPA of 3.0 preferred.



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Our technology connects two billion people to **20 billion** consumer choices.

- It moves **250,000** pairs of shoes every hour.
- **300,000 tons** of food every day.
- And **\$101 billion** in retail pharmaceuticals to help people stay healthy.
- Over **8 million miles** across four oceans and six continents, we enable, enhance and expand commerce across the globe.

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