

DON'T JUST WORK.

PUSH POSSIBLE[®]



 **Manhattan**
Associates[®]

Want to change the world? At Manhattan, our supply chain and omnichannel technology affects how people work, shop and live — every single day. Working in the cloud and on the most-advanced platforms, we create the innovations that help the most-successful brands work better. That’s our passion and our mission.



WHY MANHATTAN?

Every day, Manhattan helps you be your best self. With a people-first culture, meaningful experiences and self-empowered career development, the possibilities and opportunities are endless. Here are some of the reasons why Manhattan is consistently voted one of the best places to work:

- Competitive compensation
- Growth opportunities
- Professional development and training
- Comprehensive benefits
- Collaborative approach
- Tuition reimbursement
- Permanent and temporary global opportunities

\$765M
USD
R&D INVESTMENT
SINCE 2009,
\$98M IN 2021

DEBT FREE
FOR 32 YEARS IN A
ROW AND COUNTING

794
CUSTOMER
GO-LIVES
IN 2021

1,200+
CLIENTS
3,580+ EMPLOYEES
WORLDWIDE;
1,400+ IN ATLANTA

32
YEARS
FOUNDED: 1990
NASDAQ: MANH

“At Manhattan Associates we strive to seize every opportunity, every day, to service the customer, to drive innovation, to forward our careers and to give back to our community.”

Eddie Capel, President & CEO

PROFESSIONAL SERVICES ORGANIZATION (PSO)

From design to go-live, the Professional Services team helps our customers implement our supply chain and omnichannel software solutions, ensuring a successful launch.

SOFTWARE IMPLEMENTATION CONSULTANT:

- Work on project teams in a functional capacity to assist the customer and software developers with design, testing, integration, go-live and issue support. Serve as a liaison between clients and our software product development teams. Travel approximately 50-75%.

POSITION REQUIREMENTS:

- Bachelor's degree in Engineering, Computer Science, Supply Chain Management, Management Information Systems or a related technical field
- "Hands on" work experience gained through internships and/or co-op programs
- Exceptional interpersonal, communication and creative problem-solving skills
- Ability to work autonomously and effectively at all levels within the company and at customer organizations

SOFTWARE ANALYST:

- Work on project teams in a technical capacity to assist in topics including data integration (ex. Integrating orders from SAP/Oracle to our products), data extraction, developing and deploying custom product extensions, technical configuration, and general troubleshooting (working through logs of various microservices to figure out why a workflow is not working as intended). This role supports live customer environments and manages multiple long-term client relationships. Travel up to 25%.

POSITION REQUIREMENTS:

- Bachelor's degree in Computer Science or a related technical degree
- Co-op or internship experience or microservices based software development lifecycle
- Experience with software coding languages, including Java
- Additional experience is a plus: Linux, Oracle, HTML, JavaScript, CSS, REST, XML, JSON

TECHNICAL CONSULTANT:

- Work with our implementation teams to integrate Manhattan Associates' suite of solutions with supply chain clients. Provide timely insight into customer's supply chain data, helping facilitate making different business decisions with Supply Chain Intelligence. Travel up to 50%.

POSITION REQUIREMENTS:

- Bachelor's degree in Management Information Systems, Computer Science, or a related technical field
- "Hands on" work experience gained through internships and/or co-op programs
- Exceptional interpersonal, communication and creative/analytical problem-solving skills
- Ability to work autonomously and effectively at all levels within the company and at customer organizations
- Experience with IBM Cognos or other related Business Intelligence software

CLOUD SERVICES ANALYST:

- Work on a fast-paced Cloud Services Operations team, supporting and deploying code across client Hosted, SaaS and Managed Services environments.
- Gain knowledge of environment dependencies to support client interfaces and services.

POSITION REQUIREMENTS:

- Bachelor's degree in Engineering, Computer Science, Supply Chain Management, Management Information Systems or a related technical field
- "Hands on" work experience gained through internships and/or co-op programs
- Experience with Linux Systems preferred
- Experience with SQL preferred
- Exceptional interpersonal, communication and creative problem-solving skills
- Ability to work autonomously and effectively with team members and other support teams

GOVERNMENT CLOUD OPERATIONS ENGINEER:

- Work with the Government Cloud team to build specialized skills in Cloud Engineering. New additions to our team obtain a specialized Government security clearance and obtain skills in high-growth, high-demand fields including cloud architecture, infrastructure automation, cloud software, and production operations. We operate a federally authorized cloud environment focused on Manhattan's government customers, including the FEMA emergency response mission. Travel is typically less than 10%.

POSITION REQUIREMENTS:

- Bachelor's degree in Computer Science, Management Information Systems, Information Technology, or a related field.
- Must be a citizen of the United States of America.
- Interested in working with our talented team to quickly build valuable new cloud engineering skills.

GOVERNMENT CLOUD SECURITY ENGINEER:

- Work with the Government Cloud team to build specialized Cybersecurity skills. New additions to our team obtain a specialized Government security clearance and obtain skills in high-growth, high-demand fields including cyber defense, incident response, continuous monitoring, enterprise security tooling, and security compliance. We operate a federally authorized cloud environment focused on Manhattan's government customers, including the FEMA emergency response mission. Travel is typically less than 10%.

POSITION REQUIREMENTS:

- Bachelor's degree in Cybersecurity, Computer Science, Management Information Systems, Information Technology, or a related field.
- Must be a citizen of the United States of America.
- Interested in working with our talented team to quickly build valuable new cybersecurity skills.

CUSTOMER SUPPORT ORGANIZATION (CSO)

Post-implementation, the Customer Support team provides support to our customers on real-time issues, minor upgrades and to ensure success during peak season.

SOFTWARE SUPPORT CONSULTANT:

- Work on dedicated support teams to help our customers with issues or enhancements and build long-term relationships to support ongoing needs and ensure operational success. Serve as the liaison between customers and software product development team. Travel up to 50%.

POSITION REQUIREMENTS:

- Bachelor's degree in Engineering, Computer Science, Supply Chain Management, Management Information Systems, or a related technical field
- "Hands on" work experience gained through internships and/or co-op programs
- Exceptional interpersonal, communication and creative problem-solving skills
- Ability to work autonomously and effectively at all levels within the company and at customer organizations

SOFTWARE ANALYST:

- Work on support teams in a technical capacity to assist the functional team and developers with custom code deployment, technical issue resolution and software environment management. Travel up to 30%.

POSITION REQUIREMENTS:

- Bachelor's degree in Computer Science or a related technical degree
- Co-op or internship experience with object-oriented design and development or component-based development in the software development lifecycle
- Experience with software coding languages, including Java
- Additional experience is a plus: web development using HTML, JavaScript, CSS; Unix-based development, C++ and CORBA

RESEARCH AND DEVELOPMENT (R&D)

Manhattan's R&D team designs the future of our products ahead of the curve, both technically and operationally. You will be floating in the Cloud, drinking your fair share of Java, and getting creative daily. Internships available.

SOFTWARE ENGINEER (DEVELOPERS AND ANALYSTS):

- Do you enjoy REST API Development, Microservices, Cloud, Kubernetes, Big Data and Machine Learning? Get involved in all of this and more while using cutting-edge technologies to deliver innovation that fuels the mission-critical supply chains of customers across the globe.
- You will work on an agile/scrum team to design, document, develop, and deliver features of a continuously updated cloud supply chain application. You will develop and automate testing for these features and improve tests based on product owner and customer feedback.

POSITION REQUIREMENTS:

- 6 months or more experience with any of the following is advantageous for candidates
- Development using Java, Javascript (Typescript preferred,) Groovy, Python, Golang
- Querying Data from SQL and/or Elastic databases
- Working with Linux or Unix operating systems
- Containerization / Orchestration with Docker and Kubernetes

All positions require authorization for employment in the U.S. without sponsorship. Minimum overall GPA of 3.0 preferred.

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Our technology connects two billion people to **20 billion** consumer choices.

- It moves **250,000** pairs of shoes every hour.
- **300,000 tons** of food every day.
- And **\$101 billion** in retail pharmaceuticals to help people stay healthy.
- Over **8 million miles** across four oceans and six continents, we enable, enhance and expand commerce across the globe.

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